


**AGREED**

General Director  
«METTOIL» LLC

  
Leshin M.N.

**APPROVED**

General Director  
«TSS» LLC

  
Volodin M.V.

27.02.2023

**QUALITY POLICY**  
**«TSS» LLC and «METTOIL» LLC**

**Mission:**

Implementation of high-tech solutions for upper and lower completion in oil and gas wells through manufacturing of unique equipment and provision of high-quality service.

**Strategic goal:**

To take leading positions in the Russian and international markets for manufacturing of innovative oil and gas equipment and provision of services.

**Priorities:**

- To constantly improve customers' experience and satisfaction with the quality of supplied equipment and services by adhering to contractual obligations, legislative, and other regulatory requirements.
- To develop collaboration and maintain long-term partnerships with customers and suppliers.
- To identify current and prospective requirements of existing and potential customers.
- To continuously improve through the development of new equipment, implementation of new technological manufacturing processes, and service delivery.
- To plan and implement actions related to risks and opportunities.
- To continuously enhance the competence of the company's personnel to form a team of highly skilled specialists capable of ensuring the execution of orders with the highest level of quality.
- To develop leadership among management and employee engagement in the activities of the company to achieve the goals set.
- To develop a quality management system based on a process approach.

**Commitments of the management of «TSS» LLC and «METTOIL» LLC:**

The management of the companies undertakes commitments to implement this Policy, adhere to all applicable requirements, and continuously improve the quality management system.